Start by going to _____
https://cityofflorencesc.munisselfservice.com/css Click Sign Up

Sign in to community access services for
City of Florence.

G   Sign in with Google

         Sign in with Apple

         Sign in with Microsoft

f   Sign in with Facebook

_____ OR _____

Email address

Password

☐ Remember me

Sign in

Forgot password?   Unlock account?   Help

Don't have an account? Sign up

Create an account

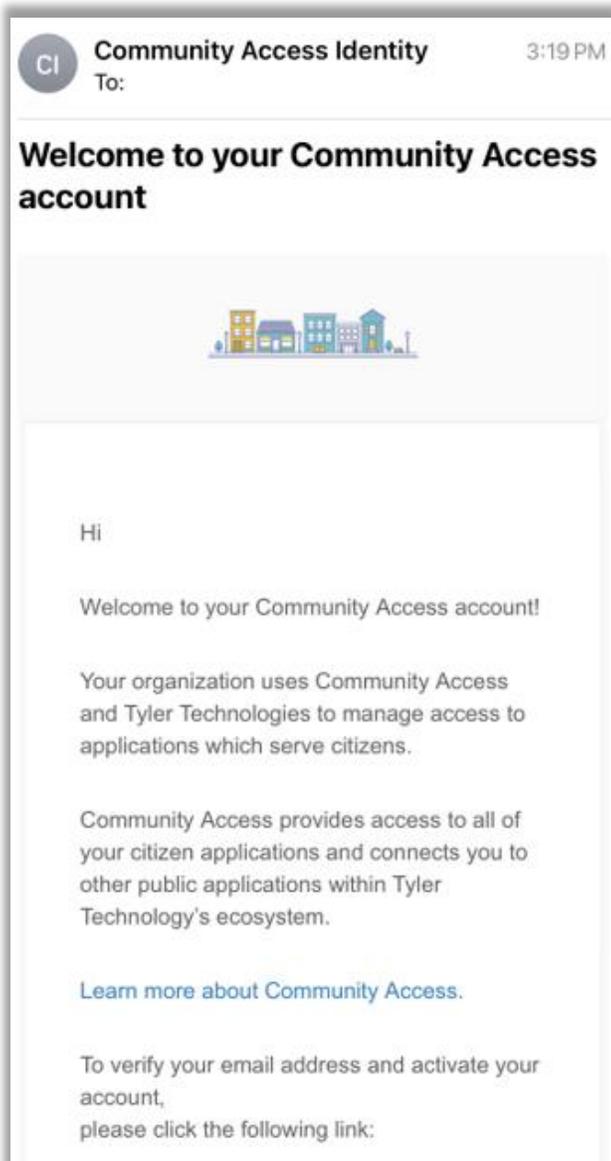

Following requirements must be met for password creation

Click Sign up
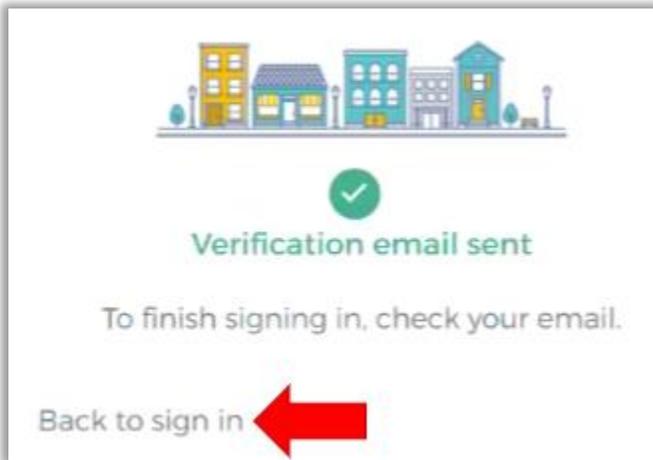
After clicking 'Sign Up' the following will appear
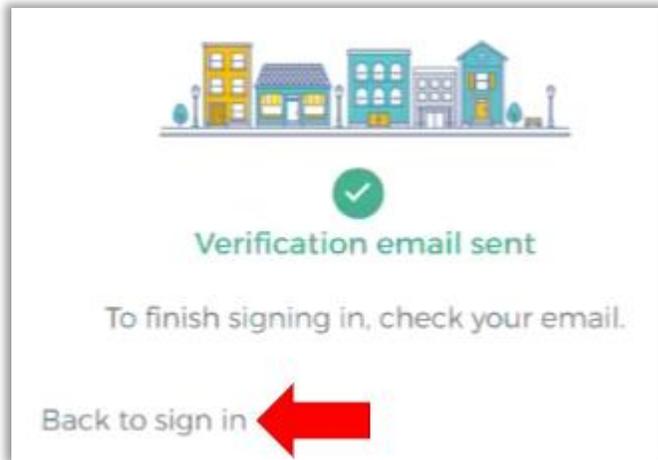
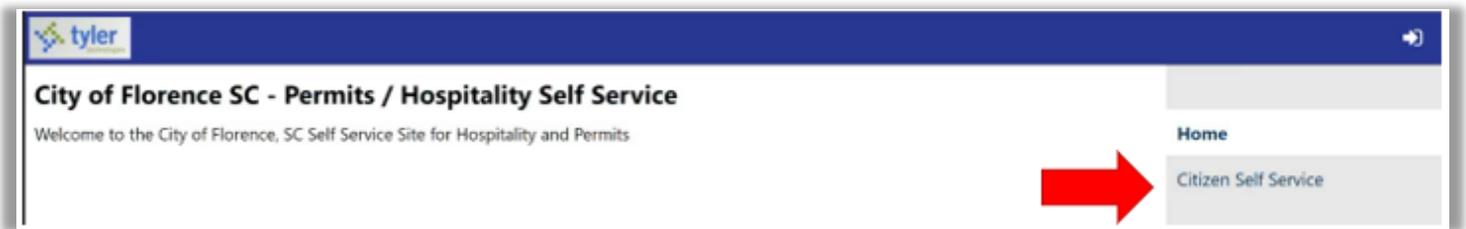Check the email you provided in the step above for verification

Click the link in the email to verify your email address and confirm your account

Go back to https:/cityofflorencesc.munisselfservice.com/css or click Back to sign in

Click on Citizen Self Service

You'll be directed back to the login page, enter the email address and password you used to create your account and click sign in

You are now signed in!

The next step is to link your account. This will tie the account *you* created to the existing account the City has for you. **This step is for individuals that pay Hospitality Taxes....**

Click on 'My Account'

Under Permits and Inspections Accounts, click 'link to account'

Enter the ID number provided to you by the City and click Submit

Your account is now linked!