



### City of Florence Refund Policy for Athletic Leagues

The following policy governs refund for the Athletic Leagues within the City of Florence.

- **Full Refund**
  - Any time before Registration Ends
  - Or up to 5 days after Registration Ends
- **Refund minus \$6**
  - After child participates in the program to any extent
  - Or between 5 and 10 days after Registration Ends
- **Refund minus \$25**
  - Between 10 days after Registration Ends and first league competition
- **No Refund**
  - After league competition begins

Refund Process:

1. The request must be made in person or by email.
2. Credit Card – the money will be added back to your card within 5-7 business day.
3. Cash/Check- A check will be mailed to you within 15 business days.

*Updated 12/27/24*