



## City of Florence Releases New Updates for #NextPhaseFlorence

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**FLORENCE, SC** - The City of Florence has released additional updates as a part of the #NextPhaseFlorence Hurricane Matthew Clean-Up Effort. Updates include a Holiday Timeline for Debris Removal and Monitoring Contractors, FEMA Guidelines, and City Parks and Trail System Updates.

- Debris Removal and Monitoring Contractors are continuing to work quickly in neighborhoods. We have asked them to complete a first pass before the Christmas holidays. The second pass will occur after the holidays and will clean up all additional debris and will allow residents to get debris to the edge of right of ways. As a reminder, contractors will make three passes.
- You may have noticed some debris, including tree stumps, have been left by contractors. FEMA rules and regulations require those items to be collected and reimbursed differently than regular vegetative debris. City crews and debris monitors are busy measuring and inventorying all stumps. That inventory will be given to FEMA, who will be performing a 10% audit of our inventory. If we are found to have correctly inventoried the stumps, we will then move forward collecting all stumps and other related debris.
- City crews will be transitioning from work zones 1 & 6 to our City parks and trail system. We will allow contractors to move into zones 1 & 6 to finish out any work not completed by the City.

Residents can apply for assistance by registering online with FEMA at <https://www.fema.gov/disaster/4286> or by calling 1-800-621-3362. Those who are deaf or hard of hearing should call 1-800-462-7585 (TTY), and those who use Video Relay Service can call 1-800-621-3362. Toll free numbers are operating from 7am - 10pm seven days per week until further notice.

To stay up to date with all of the latest information regarding #NextPhaseFlorence, please [visit the page on our website](#) dedicated to the clean up efforts. You can also follow the City of Florence on [Facebook](#), [Twitter](#) and [Instagram](#). If city residents have concerns regarding contractor debris removal, please contact the City Administration Office at 843-665-3113 or email the City at [NextPhaseFlorence@CityofFlorence.com](mailto:NextPhaseFlorence@CityofFlorence.com).

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